# DeltaCare USA - provided by Delta Dental of California



We'll do whatever it takes and then some.

## Find a DeltaCare USA dentist

Select from among the many conveniently located DeltaCare USA contracted general dentists. To find the most current listing of DeltaCare USA dental offices:



Visit our website and click on "Find a Dentist" on our home page.
Select "DeltaCare USA" as your plan network.



Call Customer Service for help in finding a DeltaCare dentist.

deltadentalins.com

# Welcome to DeltaCare USA - quality, convenience, predictable costs

DeltaCare USA (administered by Delta Dental Insurance Company) provides you and your family with quality dental benefits at an affordable cost. The DeltaCare USA program is designed to encourage you and your family to visit the dentist regularly to maintain your dental health.

When you enroll, you select a contract dentist to provide services. The DeltaCare USA network consists of private practice dental facilities that have been carefully screened for quality.

Enroll in DeltaCare USA and you'll enjoy these features:

# Quality

- Extensive benefits for you and your family
- No restrictions on pre-existing conditions, except for work in progress
- Large, stable network of dentists, so you can enjoy a long-term relationship with your dentist

# Convenience

- No claim forms to complete
- Easy access to specialty care
- Expanded business hours for toll-free customer service, from 5 a.m. to 6 p.m., Pacific time

# Predictable costs

- No deductibles
- Out-of-pocket costs are clearly defined
- Out-of-area dental emergency coverage up to \$100 per emergency
- No annual or lifetime dollar maximums



Administered by Delta Dental Insurance Company

# What if I have questions about my DeltaCare USA Program?

# Eligibility for you and your family

If you meet your group's eligibility requirements for dental coverage, you can enroll in the DeltaCare USA program. You may also enroll eligible dependents. Contact your benefits administrator if you have any questions.

#### Easy enrollment

Simply complete the enrollment process as directed by your benefits administrator. Be sure to indicate a dentist (from the list of contract dental facilities) for both yourself and your eligible dependents. Include the name of your group.

# How your DeltaCare USA program works

Your selected contract dentist will take care of your dental care needs. If you require treatment from a specialist, your contract dentist will handle the referral for you.

After you have enrolled, you will receive a Delta Dental membership packet that includes an identification card and an Evidence of Coverage booklet that fully describes the benefits of your dental program. Also included in this packet are the name, address and phone number of your contract dentist. Simply call the dental facility to make an appointment.

Under the DeltaCare USA program, many services are covered at no cost, while others have copayments (amount you pay your contract dentist) for certain benefits. See the "Description of Benefits and Copayments" for a list of your benefits.

Please note: Dental services that are not performed by your selected contract dentist, or are not covered under provisions for emergency care below, must be preauthorized by Delta Dental to be covered by your DeltaCare USA program.

#### Provisions for emergency care

Under your DeltaCare USA program, you and your eligible dependents are covered for out-of-network dental emergencies. Your program pays up to \$100 for out-of-network emergency dental expenses per emergency for each enrollee.

# My dentist is a Delta Dental dentist but is not on the list of DeltaCare USA dentists. Can I still receive treatment from this dentist?

You must receive treatment from your selected DeltaCare USA contract dentist. Please note that Delta Dental dentists are not necessarily DeltaCare USA dentists. With more than 3,800 general and specialist dentists, the DeltaCare USA network is one of the largest dental networks in California.

# Do my family members receive treatment from the same DeltaCare USA contract dentist?

You and your eligible dependents may receive care from the same contract dentist, or if you prefer, you may collectively select up to a maximum of three individual contract dental facilities.

#### Can I change my contract dentist?

You may change contract dentists by notifying us either by phone or in writing, or by visiting our website (deltadentalins.com). If you contact us by the 21st of the month, the change will become effective the first of the following month.

# Can I have my teeth whitened under the DeltaCare USA program?

External bleaching is a benefit under your program. See the "Description of Benefits and Copayments" and talk to your contract dentist about your options.

# Highlights of your DeltaCare USA Program

# Does my DeltaCare USA program cover tooth-colored fillings and crowns?

Porcelain and other tooth-colored materials are included as a benefit under your program. The copayment shows you what your out of pocket cost will be.

## How long does it take to get an appointment with a DeltaCare USA dentist?

Two to four weeks is a reasonable amount of time to wait for a routine, non-urgent appointment. If you require a specific time, you may have to wait longer. Most DeltaCare USA dentists are in private group practices, which means greater appointment availability and extended office hours.

# Are pre-existing dental conditions and work in progress covered?

Treatment for pre-existing conditions, such as extracted teeth, is covered under the DeltaCare USA program. However, benefits are not provided for any dental treatment started before joining the program (that is, work in progress, such as preparations for crowns, root canals and impressions for dentures). Orthodontic treatment in progress may be covered for new DeltaCare USA enrollees. See the "Limitations and Exclusions of Benefits."

## How does the DeltaCare USA program encourage preventive care?

Your DeltaCare USA program is designed to encourage regular visits to the dentist by having no copayments (fees you pay to the contract dentist) on most diagnostic and preventive benefits. See the enclosed "Description of Benefits and Copayments."

# Does my DeltaCare USA program cover specialists' services?

Your contract dentist will coordinate your specialty care needs for oral surgery, endodontics, periodontics or pediatric dentistry with an approved contract specialist. If there is no contract specialist within your service area, a referral to an out-of-network specialist will be authorized at no extra cost, other than the applicable copayment. If you or your dependent is assigned to a dental school clinic for specialty services, those services may be provided by a dentist, a dental student, a clinician or a dental instructor.

#### What if I have questions about my DeltaCare USA program?

Call Delta Dental Customer Service at 800-422-4234. We have multilingual representatives available from 5 a.m. to 6 p.m. Pacific time, Monday through Friday. Our Customer Service representatives have worked in dental facilities and can answer benefits questions, as well as arrange facility transfers and urgent care referrals.

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# **SCHEDULE A**

# **Description of Benefits and Copayments**

The benefits shown below are performed as deemed appropriate by the attending Contract Dentist subject to the limitations and exclusions of the program. Please refer to Schedule B for further clarification of benefits. Enrollees should discuss all treatment options with their Contract Dentist prior to services being rendered.

Text that appears in italics below is specifically intended to clarify the delivery of benefits under the DeltaCare USA program and is not to be interpreted as CDT-2011 procedure codes, descriptors or nomenclature that are under copyright by the American Dental Association. The American Dental Association may periodically change CDT codes or definitions. Such updated codes, descriptors and nomenclature may be used to describe these covered procedures in compliance with federal legislation.

CODE	DESCRIPTION ENROLLEE PAYS
	-D0999 I. DIAGNOSTIC
	Periodic oral evaluation - established patient
D0140	
	Oral evaluation for a patient under three years of age and counseling with primary caregiver
D0150	
D0160	
D0170	
D0180	
D0210	
D0220	
D0230	
D0240	
D0250 D0260	
D0200	
D0270	
D0272	
D0273	
	Vertical bitewings - 7 to 8 films
D0330	
	Collection of microorganisms for culture and sensitivity
	Caries susceptibility tests
D0460	
D0470	
	Accession of tissue, gross examination, preparation and transmission of written report
	Accession of tissue, gross and microscopic examination, preparation and transmission of written report No Cost
	Accession of tissue, gross and microscopic examination, including assessment of surgical margins for presence
	of disease, preparation and transmission of written report
D0999	Unspecified diagnostic procedure, by report - includes office visit, per visit (in addition to other services) No Cost
D1000	-D1999 II. PREVENTIVE
D1110	Prophylaxis cleaning - adult - 1 per 6 month period
D1110	Additional prophylaxis cleaning - adult (within the 6 month period)
D1110	
D1120	Additional prophylaxis cleaning - child (within the 6 month period) \$35.00
D1203	
	Topical fluoride varnish; therapeutic application for moderate to high caries risk patients - <i>child to age 19; 1 per</i>
D 1200	6 month period
D1310	Nutritional counseling for control of dental disease
D1330	
D1351	
	Preventive resin restoration in a moderate to high caries risk patient - permanent tooth - limited to permanent
	molars through age 15\$10.00
	Space maintainer - fixed - unilateral
D1515	Space maintainer - fixed - bilateral

Pla	n CA11A DeltaCare USA	Description of Benefits and Copayments
D1520	Space maintainer - removable - unilateral	¢25.00
	Space maintainer - removable - bilateral	Programme and the second of th
	Re-cementation of space maintainer	
	Removal of fixed space maintainer	
		No Cost
D2000-		
<ul> <li>Include</li> <li>When</li> <li>the 6th</li> </ul>	es polishing, all adhesives and bonding agents, indirect pulp capping, there are more than six crowns in the same treatment plan, an Enroll unit	bases, liners and acid etch procedures. ee may be charged an additional \$100.00 per crown, beyond
- Replac	ement of crowns, inlays and onlays requires the existing restoration	
	Amalgam - one surface, primary or permanent	
D2150	Amalgam - two surfaces, primary or permanent	No Cost
D2160	Amalgam - three surfaces, primary or permanent	
D2161	Amalgam - four or more surfaces, primary or permanent	
D2330	Resin-based composite - one surface, anterior	
D2331	Resin-based composite - two surfaces, anterior	
D2332		
D2335	Resin-based composite - four or more surfaces or involving inci-	
D2390	Resin-based composite crown, anterior	
D2391	Resin-based composite - one surface, posterior	
D2392	Resin-based composite - two surfaces, posterior	
D2393	Resin-based composite - three surfaces, posterior	
D2394	Resin-based composite - four or more surfaces, posterior	
D2510	Inlay - metallic - one surface	No Cost
D2520	Inlay - metallic - two surfaces	
D2530	Inlay - metallic - three or more surfaces	
D2542	Onlay - metallic - two surfaces	
D2543	Onlay - metallic - three surfaces	
D2544	Onlay - metallic - four or more surfaces	
D2610	Inlay - porcelain/ceramic - one surface	
D2620	Inlay - porcelain/ceramic - two surfaces	
D2630	Inlay - porcelain/ceramic - three or more surfaces	
D2642	Onlay - porcelain/ceramic - two surfaces	
D2643	Onlay - porcelain/ceramic - three surfaces	A STATE
D2644	Onlay - porcelain/ceramic - four or more surfaces	
D2650	Inlay - resin-based composite - one surface	
D2651	Inlay - resin-based composite - two surfaces	
D2652	Inlay - resin-based composite - three or more surfaces	
D2662	Onlay - resin-based composite - two surfaces	2000 Profession Profe
D2663	Onlay - resin-based composite - three surfaces	
D2664	Onlay - resin-based composite - four or more surfaces	
D2710	Crown - resin-based composite (indirect)	
D2712	Crown - ¾ resin-based composite (indirect)	
D2720	Crown - resin with high noble metal	
D2721	Crown - resin with predominantly base metal	20 (20%) AN MATERIA (20%) (20
D2722	Crown - resin with noble metal	사용 사용에 대표 생물을 하면 되어 하면 하면 하면 하면 되었다. 하면
D2740	Crown - porcelain/ceramic substrate	그리트리크 보다면서 어디로 나는 사람이 되었다. 그렇게 하는 아이들 아이들 아이들 아이들 아이들 아이들이 아이들이 아이들이 아이들
D2750	Crown - porcelain fused to high noble metal	
D2751	Crown - porcelain fused to predominantly base metal	
D2752	Crown - porcelain fused to noble metal	
D2780	Crown - 3/4 cast high noble metal	1 7
D2781	Crown - 3/4 cast predominantly base metal	
D2782	Crown - 3/4 cast noble metal	: HENNEY TO BE IN BEST HER HENNEY TO BE HENNEY BEST HENNEY
D2783	Crown - 3/4 porcelain/ceramic	
D2790	Crown - full cast high noble metal	
D2791	Crown - full cast predominantly base metal	
D2792		
D2/94	Crown - titanium	

Plai	CA11A DeltaCare USA Description of Benefits and Copay	ments
D4245	Apically positioned flap	\$125.00
D4249	Clinical crown lengthening - hard tissue	
D4260	Osseous surgery (including flap entry and closure) - four or more contiguous teeth or tooth bounded spaces per	
D4261	Quadrant	
	quadrant	
D4263	Bone replacement graft - first site in quadrant	
D4264	Bone replacement graft - each additional site in quadrant	
D4270	Pedicle soft tissue graft procedure	
D4271 D4274	Free soft tissue graft procedure (including donor site surgery)	\$205.00
D4341	anatomical area)	\$45.00
D4342	consecutive months  Periodontal scaling and root planing - one to three teeth per quadrant - limited to 4 quadrants during any 12	\$25.00
	consecutive months	\$20.00
	Full mouth debridement to enable comprehensive evaluation and diagnosis - limited to 1 treatment in any 12 consecutive months	\$25.00
	Periodontal maintenance - limited to 1 treatment each 6 month period	
D4910	Additional periodontal maintenance (within the 6 month period)	\$55.00
D5000-	D5899 VI. PROSTHODONTICS (removable)	
six mon where the - Rebas	listed dentures and partial dentures, Copayment includes after delivery adjustments and tissue conditioning, if needed, for this after placement. The Enrollee must continue to be eligible, and the service must be provided at the Contract Dentist's the denture was originally delivered. The ensembles and tissue conditioning are limited to 1 per denture during any 12 consecutive months. The ensembles are denture or a partial denture requires the existing denture to be 5+ years old.	r the first facility
D5110	Complete denture - maxillary	\$145.00
D5120	Complete denture - mandibular	
D5130	Immediate denture - maxillary	\$165.00
D5140	Immediate denture - mandibular	\$165.00
D5211	Maxillary partial denture - resin base (including any conventional clasps, rests and teeth)	\$120.00
D5212 D5213	Mandibular partial denture - resin base (including any conventional clasps, rests and teeth)	\$120.00
	rests and teeth)	\$160.00
D5214	Mandibular partial denture - cast metal framework with resin denture bases (including any conventional clasps, rests and teeth)	\$160.00
D5225	Maxillary partial denture - flexible base (including any clasps, rests and teeth)	
D5226	Mandibular partial denture - flexible base (including any clasps, rests and teeth)	All the state of t
D5410	Adjust complete denture - maxillary	\$10.00
D5411	Adjust complete denture - mandibular	\$10.00
D5421	Adjust partial denture - maxillary	\$10.00
D5422	Adjust partial denture - mandibular	\$10.00
D5510	Repair broken complete denture base	\$20.00
D5520	Replace missing or broken teeth - complete denture (each tooth)	\$10.00
D5610	Repair resin denture base	\$20.00
D5620	Repair cast framework	\$20.00
D5630	Repair or replace broken clasp	\$20.00
D5640	Replace broken teeth - per tooth	\$10.00
D5650	Add tooth to existing partial denture	\$10.00
D5660	Add clasp to existing partial denture	\$10.00
D5670	Replace all teeth and acrylic on cast metal framework (maxillary)	\$135.00
D5671	Replace all teeth and acrylic on cast metal framework (mandibular)	
D5710	Rebase complete maxillary denture	
D5711	Rebase complete mandibular denture	\$55.00
D5720	Rebase maxillary partial denture	\$55.00
D5721	Rebase mandibular partial denture	
D5730	Reline complete maxillary denture (chairside)	
D5731	Reline complete mandibular denture (chairside)	\$20.00

Plai	n CA11A	DeltaCare USA	Description of Benefits and Copayments
D5740	Reline maxillan	v partial denture (chairside)	\$20.00
D5741			\$20.00
D5750			\$60.00
D5751			\$60.00
D5760			
D5761			\$60.00
D5820			onsecutive months \$75.00
D5821			consecutive months
D5850			
D5900-		XILLOFACIAL PROSTHETICS - Not Cove	
D6000-	D6199 VIII. IM	PLANT SERVICES - Not Covered	
D6200-	D6999 IX. PR	OSTHODONTICS, fixed (each retainer and	each pontic constitutes a unit in a fixed partial denture
	[bridge	**************************************	
- When	a crown and/or po	ontic exceeds six units in the same treatment p	lan, an Enrollee may be charged an additional \$100.00 per unit,
- Renlac	the 6th unit.	n, pontic, inlay, onlay or stress breaker requires	the existing bridge to be 5+ years old
			\$210.00
		(C)	
			\$150.00
			\$240.00
D6241	Pontic - porcela	in fused to predominantly base metal	
D6242	Pontic - porcela	ain fused to noble metal	
D6245	Pontic - porcela	ain/ceramic	\$240.00
			\$195.00
D6251	Pontic - resin w	rith predominantly base metal	\$95.00
D6252	Pontic - resin w	vith noble metal	
D6600	Inlay - porcelair	n/ceramic, two surfaces	\$190.00
D6601	Inlay - porcelair	n/ceramic, three or more surfaces	\$200.00
D6602			
D6603			\$100.00
D6604			
			ces
	(T)		
	15 20		\$185.00
D6610		생활을 들어 가장 없는 것을 잃었다면 하게 되고 있다는 이렇게 되어 있다는 이번 하지만 그렇게 하다고 있다. 그렇게 하는데	
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D6612		s ~ 없는 이번 경기 ( ) : [ [ [ [ [ [ [ [ [ [ [ [ [ [ [ [ [ [	
D6613			ices
D6614			
D6615			\$40.00
D6721			
			\$240.00
D6750 D6751			\$240.00 \$140.00
D6751			\$140.00
D6780	- 1995		\$180.00
D6781			
Service Control	Crown = 3/ cast	noble metal	
			\$150.00
			\$210.00
20100	C.OHII - IUII Ode	A mg. nobio motor	

D7473 D7510		
	Removal of torus mandibularis	
1750H	Removal of torus palatinus No C	
D7471		
D7451	= - 이렇게 살아보고 있었다. 이렇게 하는 이렇게 되었다. 이렇게 되었다. 그렇지만 그렇지만 그렇지만 그렇게 되었다. 그렇게 됐다면 그렇게 되었다. 그렇게 그렇게 되었다. 그렇게 그렇게 되었다. 그렇게 그렇게 되었다. 그렇게 되었다. 그렇게	
D7450	r armana fan arfin arfin ann an an fan an a	
D7321		
D7320	1 1 1	
D7311		0.00
D7310	· Sales and Barrens Barrens and a sales an	
D7286		
D7283	그 맛있는 아마에 아마이를 마셨으면 아무슨 아무슨 이렇게 되었다면 하는 아마이 아마이 아무슨 아마이 아마이를 하는 것이다. 그는 아무슨 아마이	
D7282	있는 것을 맞았다. 맛있는 말이 있는 이에는 말로 보는 그런 그런 이렇게 되었다. 이렇게 하는 이렇게 되었다면 이렇게 되었다. 이렇게 되었다면 이렇게 되었다면 하는 것이 없는 것이 없었다. 이렇게 되었다면 이렇게	
D7280	선	
D7270		
D7251		
D7250		
D7241	Removal of impacted tooth - completely bony, with unusual surgical complications\$110	0.00
D7240	Comparison and the Bank and Street Bank and Street and	
D7230		
D7220		0.00
D7000		5.00
D7210		F 00
D7140	하는 실험을 하고 마음을 하고 있는데 마음을 하고 있다. 그렇게 다른데 마음을 하고 있는데 마음을 하고 있는데 마음을 하고 있다. 그렇게 다른데 마음을 하고 있다면 하는데 마음을 하는데 마음을 하고 있다면 하는데 마음을 하는데 마음을 하고 있다면 하는데 마음을 하는데 마음을 하고 있다면 하는데 마음을 하는	5.00
D7111		
	des preoperative and postoperative evaluations and treatment under local anesthetic.	2 2
	-D7999 X. ORAL AND MAXILLOFACIAL SURGERY	
		5.00
	Fixed partial denture repair, by report	
	Each additional prefabricated post - same tooth - base metal post; includes canal preparation	
	Each additional indirectly fabricated post - same tooth - includes canal preparation	
D6973	Core buildup for retainer, including any pins	
DOOLE		0.00
	Prefabricated post and core in addition to fixed partial denture retainer - base metal post; includes canal	0.00
D6970	Post and core in addition to fixed partial denture retainer, indirectly fabricated - includes canal preparation \$35	
D6940	Stress breaker No 0	Cost
D6930		
D6792	는 일본 경기에 보는 사람들은 사람들이 되었다면 그는 사람들이 살아보고 있다면 그는 사람들이 가장 그는 사람들이 가장 그는 사람들이 가장 그는 사람들이 되었다면 그는 사람들이 되었다면 그는 사람들이 되었다면 그는 사람들이 가장 그는 사람들이 되었다면 그는 사람들이 되었다면 그는 사람들이 되었다면 그는 사람들이 되었다면 그는 사람들이 그는	
D6791		

Plan CA11A

**DeltaCare USA** 

**Description of Benefits and Copayments** 

Plan CA11A	DeltaCare USA	Description of Benefits and Copayments

D8010 Limited orthodontic treatment of the primary dentition
D8020 Limited orthodontic treatment of the transitional dentition - child or adolescent to age 19
D8030 Limited orthodontic treatment of the adolescent dentition - adolescent to age 19
D8040 Limited orthodontic treatment of the adult dentition - adults, including covered dependent adult children\$1,150,00
D8050 Interceptive orthodontic treatment of the primary dentition
D8060 Interceptive orthodontic treatment of the transitional dentition
D8070 Comprehensive orthodontic treatment of the transitional dentition - child or adolescent to age 19\$1,700,00
D8080 Comprehensive orthodontic treatment of the adolescent dentition - adolescent to age 19\$1,700.00
D8090 Comprehensive orthodontic treatment of the adult dentition - adults, including covered dependent adult children\$1,900,00
D8660 Pre-orthodontic treatment visit
D8680 Orthodontic retention (removal of appliances, construction and placement of removable retainers)
D8999 Unspecified orthodontic procedure, by report - includes treatment planning session
D9000-D9999 XII. ADJUNCTIVE GENERAL SERVICES
D9110 Palliative (emergency) treatment of dental pain - minor procedure
D9211 Regional block anesthesia
D9212 Trigeminal division block anesthesia
D9215 Local anesthesia in conjunction with operative or surgical procedures
D9220 Deep sedation/general anesthesia - first 30 minutes
D9221 Deep sedation/general anesthesia - each additional 15 minutes
D9241 Intravenous conscious sedation/analgesia - first 30 minutes
D9242 Intravenous conscious sedation/analgesia - each additional 15 minutes
D9310 Consultation - diagnostic service provided by dentist or physician other than requesting dentist or physician \$10.00
D9430 Office visit for observation (during regularly scheduled hours) - no other services performed
D9440 Office visit - after regularly scheduled hours
D9450 Case presentation, detailed and extensive treatment planning
D9940 Occlusal guard, by report - limited to 1 in 3 years
D9951 Occlusal adjustment, limited
D9952 Occlusal adjustment, complete
D9972 External bleaching - per arch - limited to one bleaching tray and gel for two weeks of self treatment
D9999 Unspecified adjunctive procedure, by report - includes failed appointment without 24 hour notice - per 15 minutes
of appointment time - up to an overall maximum of \$40.00

If services for a listed procedure are performed by the assigned Contract Dentist, the Enrollee pays the specified Copayment. Listed procedures which require a Dentist to provide Specialist Services, and are referred by the assigned Contract Dentist, must be preauthorized in writing by Delta Dental. The Enrollee pays the Copayment specified for such services.

Procedures not listed above are not covered, however, may be available at the Contract Dentist's "filed fees." "Filed fees" means the Contract Dentist's fees on file with Delta Dental. Questions regarding these fees should be directed to the Customer Service department at 800-422-4234.

#### SCHEDULE B

#### Limitations of Benefits

- The frequency of certain Benefits is limited. All frequency limitations are listed in Schedule A, Description of Benefits and Copayments.
- If the Enrollee accepts a treatment plan from the Contract Dentist that includes any combination of more than six crowns, bridge
  pontics and/or bridge retainers, the Enrollee may be charged an additional \$100.00 above the listed Copayment for each of these
  services after the sixth unit has been provided.
- 3. General anesthesia and/or intravenous sedation/analgesia is limited to treatment by a contracted oral surgeon and in conjunction with an approved referral for the removal of one or more partial or full bony impactions, (Procedures D7230, D7240, and D7241).
- 4. Benefits provided by a pediatric Dentist are limited to children through age seven following an attempt by the assigned Contract Dentist to treat the child and upon prior authorization by Delta Dental, less applicable Copayments. Exceptions for medical conditions, regardless of age limitation, will be considered on an individual basis.
- 5. The cost to an Enrollee receiving orthodontic treatment whose coverage is cancelled or terminated for any reason will be based on the Contract Orthodontist's usual fee for the treatment plan. The Contract Orthodontist will prorate the amount for the number of months remaining to complete treatment. The Enrollee makes payment directly to the Contract Orthodontist as arranged.
- 6. Orthodontic treatment in progress is limited to new DeltaCare USA Enrollees who, at the time of their original effective date, are in active treatment started under their previous employer sponsored dental plan, as long as they continue to be eligible under the DeltaCare USA program. Active treatment means tooth movement has begun. Enrollees are responsible for all Copayments and fees subject to the provisions of their prior dental plan. Delta Dental is financially responsible only for amounts unpaid by the prior dental plan for qualifying orthodontic cases.

#### **Exclusions of Benefits**

- 1. Any procedure that is not specifically listed under Schedule A, Description of Benefits and Copayments.
- 2. Any procedure that in the professional opinion of the Contract Dentist:
  - has poor prognosis for a successful result and reasonable longevity based on the condition of the tooth or teeth and/or surrounding structures, or
  - b. is inconsistent with generally accepted standards for dentistry.
- 3. Services solely for cosmetic purposes, with the exception of procedure D9972, External bleaching, per arch, or for conditions that are a result of hereditary or developmental defects, such as cleft palate, upper and lower jaw malformations, congenitally missing teeth and teeth that are discolored or lacking enamel, except for the treatment of newborn children with congenital defects or birth abnormalities.
- Porcelain crowns, porcelain fused to metal, cast metal or resin with metal type crowns and fixed partial dentures (bridges) for children under 16 years of age.
- Lost or stolen appliances including, but not limited to, full or partial dentures, space maintainers, crowns and fixed partial dentures (bridges).
- Procedures, appliances or restoration if the purpose is to change vertical dimension, or to diagnose or treat abnormal conditions of the temporomandibular joint (TMJ).
- 7. Precious metal for removable appliances, metallic or permanent soft bases for complete dentures, porcelain denture teeth, precision abutments for removable partials or fixed partial dentures (overlays, implants, and appliances associated therewith) and personalization and characterization of complete and partial dentures.
- 8. Implant-supported dental appliances and attachments, implant placement, maintenance, removal and all other services associated with a dental implant.
- Consultations for non-covered benefits.
- 10. Dental services received from any dental facility other than the assigned Contract Dentist, a preauthorized dental specialist, or a Contract Orthodontist except for *Emergency Services* as described in the Contract and/or Evidence of Coverage.
- All related fees for admission, use, or stays in a hospital, out-patient surgery center, extended care facility, or other similar care facility.
- 12. Prescription drugs.

# **Limitations and Exclusions of Benefits**

- 13. Dental expenses incurred in connection with any dental or orthodontic procedure started before the Enrollee's eligibility with the DeltaCare USA Program. Examples include: teeth prepared for crowns, root canals in progress, full or partial dentures for which an impression has been taken and orthodontics unless qualified for the orthodontic treatment in progress provision.
- 14. Lost, stolen or broken orthodontic appliances.
- 15. Changes in orthodontic treatment necessitated by accident of any kind.
- 16. Myofunctional and parafunctional appliances and/or therapies.
- 17. Composite or ceramic brackets, lingual adaptation of orthodontic bands and other specialized or cosmetic alternatives to standard fixed and removable orthodontic appliances.
- 18. Treatment or appliances that are provided by a Dentist whose practice specializes in prosthodontic services.

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The Group Dental Service Contract must be consulted to determine the exact terms and conditions of coverage. An Evidence of Coverage will be sent to you upon enrollment. If you wish to review an Evidence of Coverage prior to enrollment, you may request a copy by calling the Customer Service department at 800-422-4234.

In California, DeltaCare USA is underwritten by Delta Dental of California and administered by Delta Dental Insurance Company. These companies are financially responsible for their own products.

Customer Service 800-422-4234 Monday through Friday 5 a.m. to 6 p.m., Pacific time

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